

# Pennsylvania Resident Claim Form

**Tom Corbett, Attorney General**



## Must be filed by April 28, 2005

You may use this claim form if, prior to March 29, 2005, you were a Blockbuster customer who:

- Did not understand the terms of Blockbuster's "No Late Fees" promotions and, as a result,
  - Paid a restocking fee(s)  
and/or
  - Were charged the purchase price of a rented movie(s) and have not already received a refund of those charges from Blockbuster.

Consumers submitting complaints on or before April 28, 2005 will receive a one-time refund of their first payment of additional charges under the "No Late Fees" program. Consumers seeking refunds of restocking fees may take this form to any Blockbuster location or mail it (keeping a copy for your records) to the following address on or before April 28, 2005:

**Blockbuster Inc.  
ATTN: Steve Krumholz  
1201 Elm Street  
Suite 2100  
Dallas, TX 75270**

Consumers who were charged the purchase price of a movie can receive a refund of the amount they paid ***by taking this form and the movie*** back to any Blockbuster location on or before April 28, 2005. If the charges were billed to a credit card, you should take that same card to the store to receive a credit on your account.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Signature: \_\_\_\_\_

*I certify that I have reviewed the information above and believe that I am eligible for restitution under this settlement.*

Check all that apply:     I incurred restocking fees during Blockbuster's "No Late Fees" Promotion  
                                   I was charged the purchase price of a movie(s) during lockbuster's "No Late Fees" Promotion